



# COMPANY PROFILE



# ABOUT BLACKS FASTENERS

Blacks Fasteners began trading in New Zealand in 1989 with the aim of supplying a comprehensive range of top quality fasteners at competitive prices to customers throughout New Zealand.

With our team of trained professionals offering unmatched customer service, we have grown to eight easily accessible locations around New Zealand - Nelson, Blenheim, Ashburton, Timaru, Dunedin, Invercargill and two stores in Christchurch.

The huge range of fasteners in our inventory is fully computerised, enabling on-the-spot answers to enquiries, fast quotation turnaround and efficient sales and dispatch to meet our customers requirements.

With unmatched knowledge, experience and professionalism, combined with superior products and service, Blacks Fasteners is now at the forefront of the fastener industry.



## **ROGER BLACK** MANAGING DIRECTOR

Since 1989 we have always put the customer first by standing in their shoes, and asked what would we expect.

As the company has grown, my job has been to look after the team and I expect them to equally look after our customers, with a high level of service.

We are always looking at ways to improve our offering to our customers, and do things better for the them and environment. We are committed to a sustainable long term relationship with our customers and suppliers.

We look forward to being of service to you.





## BLACKS FASTENERS VISION

Within our chosen markets, Our Vision is to be regarded as a leader in every facet of our business, one that never accepts the status quo and continues to innovate and evolve for the benefit of our customers, our communities and our stakeholders.

## BLACKS FASTENERS MISSION

We work in partnership with our customers to enable them to progress their projects by providing them with high quality and reliable products, supported by our people delivering an exceptional customer service experience.

## BLACKS FASTENERS VALUES

**Blacks Fasteners values people who;**

Work like they own the Company. People who make great decisions and take pride in the well being of the business.

Champion the Customer. Place themselves in the 'shoes' of their customer and exceed their expectations.

Act with honesty and integrity at all times.

Understand that safety of staff and customers is not negotiable.

Operate as one team. Working together to present 'one face' to customers, suppliers and stakeholders.



# OUR GUARANTEE

Blacks Fasteners are proud to stand by our commitment to our product, our service and our customers.

We Guarantee the Following:

## DELIVERY

Maximum 24 hour delivery on stocked items  
(unless otherwise advised)

## ORDER ACCURACY

We strive for 100% accuracy

## PRODUCT GUARANTEE

Product Lifetime Guarantee

## RETURNS

We will accept returns for up to sixty days on stocked items

## EXPERIENCE

We aim to ensure that our customers are 100% satisfied by their experience of dealing with our company



100 PERCENT GUARANTEE

## OUR PRODUCT RANGE

Blacks Fasteners supply a superior quality fasteners and tools, including Fischer fixings, supported by an experienced sales and service team to builders, engineers, trades and customers throughout New Zealand.

Our extensive and constantly growing inventory of quality product lines sourced locally and around the globe is fully computerised, enabling a fast, efficient sales and dispatch service you can trust and rely on every time.

**BLU-MOL**<sup>®</sup>

**NORD-LOCK**<sup>®</sup>  
Bolt securing systems

**ToolWare**



**Vibra-TITE**

 **Avdel**<sup>®</sup>

**fischer**   
innovative solutions



**BOSCH**  
Invented for life

**FAR**  
BOLSON  
ITALY

 **sutton**  
SUPERIOR SINCE 1917

 **Wera**  
BE A TOOL REBEL

 **aztec  
washer  
company**

**LOCTITE**<sup>®</sup>

 **BOSTIK**

**ACTION CAN**<sup>®</sup>

**CRC**

**MASTER FLASH**<sup>®</sup>

**TYROLIT**

**RN**<sup>®</sup>



## OUR HISTORY

- 1989 Began trading in Wordsworth Street, Sydenham, Christchurch.
- 1997 Shifted to new larger premises in Gasson Street, Sydenham.
- 2001 Leased large new premises for product storage.
- 2001 Invercargill branch opened in Victoria Avenue.
- 2002 Nelson branch opened in Pascoe Street.
- 2005 Sockburn branch, Christchurch, opened on Blenheim Road.
- 2006 Invercargill branch shifted to larger premises in Bond Street.
- 2007 Started stocking fischer products.
- 2008 Nelson branch shifted to larger premises in Nayland Road.
- 2010 Blenheim branch opened in Main Road.
- 2011 Started stocking Dronco, high quality German abrasive products.
- 2011 Started stocking Wera products.
- 2012 Started stocking JCS hose clips.
- 2013 Blenheim branch completes it's move to Sutherland Terrace.
- 2013 Dunedin branch opened June 2013.
- 2015 Auckland branch opened July 2015.
- 2017 Timaru branch opened May 2017.
- 2018 Open Corporate Headquarters and Distribution at Nga Mahi Road October 2018.
- 2021 Ashburton branch opened in East Street.
- 2021 Invercargill shifted to larger premises in Bond Street



# OUR STORE LOCATIONS

Blacks Fasteners operate from seven convenient locations around the South Island of New Zealand giving fast and efficient service - wherever you need it. Please feel free to contact the office closest to you in your sales region.

## NELSON

7 Nayland Road, Stoke,  
Nelson 7011  
Phone: 03 547 5102  
nelson@blacksfasteners.co.nz

## ASHBURTON

519E East Street,  
Ashburton, New Zealand 7700  
Phone: 03 307 4770  
ashburton@blacksfasteners.co.nz

## BLLENHEIM

1 Sutherland Terrace,  
Blenheim 7201  
Phone: 03 579 6280  
blenheim@blacksfasteners.co.nz

## TIMARU

155 Hilton Highway,  
Washdyke, Timaru 7910.  
Phone: 03 688 2280  
timaru@blacksfasteners.co.nz

## CHRISTCHURCH WEST

34 Nga Mahi Road, Sockburn,  
Christchurch 8042  
Phone: 03 348 0340  
sockburn@blacksfasteners.co.nz

## DUNEDIN

20 Orari Street,  
South Dunedin 9012  
Phone: 03 456 1145  
dunedin@blacksfasteners.co.nz

## CHRISTCHURCH EAST

39A Gasson Street, Sydenham,  
Christchurch 8023  
Phone: 03 365 2460  
sydenham@blacksfasteners.co.nz

## INVERCARGILL

46 Bond Street,  
West Invercargill 9810  
Phone: 03 214 4499  
invercargill@blacksfasteners.co.nz

[www.blacksfasteners.co.nz](http://www.blacksfasteners.co.nz)



## Sponsorship

Blacks Fasteners have a proud tradition as a socially responsible business and try where possible and practical to support our local communities as well as the world we live in.

We are currently involved in various sponsorships built around Community, Sporting and Conservation causes and activities.

